XMatters

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xMatters when we go with inbound url

We can implement xmatters two way by using inbound url concept.

Challenges with inbound url :

1) When we go for create an event :

* The user should know groupName and userName correctly. Before, we had an script that takes input payload and hits's an API to verify given group exits in xmatters or not. But, due to xmatters UI(xmatters account) change , now we don't have script to run.
* Here when we select form properties requires(check box) than form properties should(must) be passed in request body and for this separate communication plan needed . When these properties are not(checked) require than only target value sufficient to trigger event and any communication plan we can use(user should uncheck required field).

2) When we go for run a script :

* We have to contact xMatters support. because, xMatters had changed the script content earlier they used to dispaly how to trigger an event using a script code now he displaying how to suspend all events.

Challenges with OAuth :

1) User should give userName, password, client\_id, form url.

2) When we use form url , If user selects form properties required than, we should pass form properties when we hit form url.